From: ICANN Global Support <noreply-globalsupport@icann.org>
Date: Tuesday, April 17, 2018 at 4:07 PM
Subject: Update RADAR/RRS Security Vulnerability

Dear ICANN Contracted Party,

As previously communicated, the ICANN organization took its Registrar Contact Information Database (RADAR) and the Registry Request Service (RRS) offline temporarily due to an identified security vulnerability for both applications.

The new version of RADAR is scheduled to be released on Thursday, 19 April 2018. Authorized users will be asked to reset their password upon login once the new version is launched.

The Registry Request Service (RRS) will remain offline since this service is supported through ICANN Naming Services portal or by emailing globalsupport@icann.org.

We apologize for any inconvenience this situation may cause. ICANN is committed to ongoing improvements in security procedures and systems. If you should require additional information, please email globalsupport@icann.org.

Best,

Akram Atallah
President, Global Domains Division
ICANN