

Date: Friday, January 19, 2018 at 12:09 PM

From: ICANN Global Support <noreply-globalsupport@icann.org>

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Subject: SLA Monitoring System API Pilot



Dear MoSAPI Pilot Participant,

As mentioned in previous correspondence, ICANN has been developing a new version of the Service Level Agreement (SLA) ICANN Monitoring System API (MoSAPI) for generic and country code top-level domain (gTLD/ccTLD) registries. This version was released on 13 January 2018.

Due to an error with the prior version of the system, we needed to transition to the new version three days earlier than planned and previously communicated. Please accept our sincerest apologies for not alerting you sooner regarding the schedule change.

Your MoSAPI access has been migrated to the beta version of the new MoSAPI service, where you are now able to retrieve production data.

More detailed information about MoSAPI is available in the [MoSAPI technical specification](#) and the presentation and audio recording from the ICANN60 session can be reviewed [here](#).

If you have questions, please contact the ICANN Global Support Center at one of the phone numbers found [here](#) or send an email to globalsupport@icann.org.

Best regards,
GDD Technical Services and Registry Services Teams
Global Domains Division
ICANN