Dear Registrars,

Over the past months, ICANN org conducted a [Request for Proposal (RFP)](#) to identify one or more ICANN-designated registrar data escrow agent(s) (DEA) qualified to provide escrow services to ICANN-accredited registrars. **DENIC Services GmbH & Co. KG (DENIC) has been selected as the sole ICANN-designated DEA.**

The registrar data escrow program is an integral component of ICANN's commitment to ensuring the security and stability of the Internet and allows for an increased level of business continuity and registrant protection. DENIC has been an ICANN-designated registrar DEA since 2018 and has expanded its technical operations to North America. DENIC is well-positioned to scale and service ICANN's registrar base globally.

With the selection of DENIC as the sole ICANN-designated DEA, NCC Group Software Resilience (NA) LLC (NCC Group) will no longer be providing registrar data escrow services to registrars as of 1 November 2024. In addition, NCC Group will no longer be accepting new registrars as of 17 July 2023. ICANN org will be working with registrars, DENIC, and NCC Group to coordinate the transition.

All registrars depositing with NCC Group will be required to take action. ICANN org will notify affected registrars approximately 120 days prior to their NCC Group data escrow agreement renewal date and registrars will then have the following options:
1. Transition to DENIC to continue using an ICANN-designated DEA.
2. Transition to an ICANN-approved DEA from [this list](#).

As part of their transition, registrars should plan to submit a [DEA change request](#) after receiving notification from ICANN org. Please note ICANN org covers the costs associated with the ICANN-designated registrar DEA. Registrars may choose to use an ICANN-approved registrar DEA at their own expense.

No action is required for registrars currently depositing with DENIC or another ICANN-approved DEA.

ICANN org recognizes that this transition may have a significant impact on many registrars. We have developed resources to assist registrars in planning for a smooth transition process:
- [Data Escrow Agent Transition Resources](#)
- [FAQs - Registrar Data Escrow Agent Change](#)
- [DENIC Services](#)

If you have any questions or concerns, please contact Global Support at[globalsupport@icann.org](mailto:globalsupport@icann.org).

Sincerely,

Global Domains & Strategy Team
Internet Corporation for Assigned Names and Numbers (ICANN)