



Dear Contracted Party,

As part of ICANN's commitment to ongoing billing process improvements, ICANN Billing and Accounts Receivable is introducing enhancements to the Naming Services portal and to how we confirm when payments are received for your accounts. Please see the two attachments that outline the changes and offer FAQ's on the processes.

- New invoice delivery preferences available in the Naming Services portal
- New automated process for payment notifications

We look forward to future improvements and welcome your feedback.

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