



Dear Contracted Party,

The ICANN organization is pleased to announce that our Contractual Compliance solution within the Naming Services portal (NSp) is now live.

This new solution will enable ICANN to retire use of the current compliance ticketing system with contracted parties in the near future and make NSp the single solution for contracted parties to interact and communicate with ICANN about all contracted party related matters.

In addition to existing functionality for primary contacts to manage data for their registry and registrars in NSp, this release will enable new functions such as viewing and responding to compliance cases from ICANN Contractual Compliance within the NSp platform.

Below are links to a webinar recording and documentation to prepare you for this new compliance functionality.

- [Webinar recording](#)
- [NSp User Guide for Registries v4.0](#)
- [NSp User Guide for Registrars v4.0](#)
- [NSp Quick Start Guide for Registries and Registrars v3.0](#)
- [NSp FAQs for Registries and Registrars v1.0](#)

Additional information can be found at [Naming Services portal for Registry Operators](#) and [Naming Services portal for Registrars](#).

If you have any questions or issues, please submit them via email to globalsupport@icann.org.

Kind regards,
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