



Dear Contracted Party,

As previously [communicated](#), the ICANN organization is pleased to announce the launch of our Contractual Compliance solution within the Naming Services portal (NSp) on 28 August 2020.

Below are links to a webinar recording and documentation to prepare you for this new compliance functionality.

- [Webinar recording](#)
- [NSp User Guide for Registries v4.0](#)
- [NSp User Guide for Registrars v4.0](#)
- [NSp Quick Start Guide for Registries and Registrars v3.0](#)
- [NSp FAQs for Registries and Registrars v1.0](#)

**What to expect:**

- 28 August 2020:
  - The Naming Services portal is scheduled to be down for the transition beginning at 12:00 am UTC and is expected to be inaccessible for four to six hours.
  - An email communication will be sent when the system is back online.

If you have any questions or issues, please submit them via email to [globalsupport@icann.org](mailto:globalsupport@icann.org).

Kind regards,  
Neeraj Sood  
Sr. Manager, Product E&IT  
Internet Corporation for Assigned Names and Numbers (ICANN)