

Wednesday, January 16, 2019 at 11:03 AM

From: ICANN Global Support <noreply-globalsupport@icann.org>

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Subject: New Year Reminders for Registry Operators



Dear Registry Operator,

Please find below registry operator-related activities to be aware of as we begin 2019. We would like to remind you of the following:

[Annual Certifications Due to ICANN org by 20 January 2019](#)

Applicable registry operators are required to submit annual certifications and internal reviews no later than 20 calendar days following the end of each calendar year or by 20 January in order to comply with the Registry Operator Code of Conduct, Code of Conduct Notice of Exemption and Specification 13. If you are unsure whether you are required to submit a certification or have questions about the process, please view the [Frequently Asked Questions](#).

[Registry Operator Naming Services portal Contact Updates](#)

The ICANN org would like to remind registry operators to review and update their Naming Services portal contacts. The following contacts are critical for ensuring ICANN can reach you for inquiries or compliance issues:

- 24-hour Emergency Contact – Escalation 1
- 24-hour Emergency Contact – Escalation 2
- 24-hour Emergency Contact – Escalation 3
- Registry Primary Contact - Email address will receive all communications from ICANN org
- Billing Contact - Email address will receive invoices from ICANN org
- Compliance Contact - Email address will receive inquiries and notices from ICANN Contractual Compliance
- Legal Contact - Email will receive legal notices from ICANN org

[CZDS Integration to the Naming Services portal](#)

On 28 January 2019, the Registry Operator functionality of the Centralized Zone Data System (CZDS) is planned for Naming Services portal integration. Users that currently have access to Naming Services portal will have access to CZDS by default. If registry operators would like to

add additional users to CZDS, the Registry Primary Contact should submit a request to the Global Support Center at globalsupport@icann.org to provide access to new users.

ICANN64 Kobe, Japan

The ICANN64 Community Forum will be held in Kobe, Japan, 9-14 March 2019. Registration, event location, hotel and travel information can be found at the [meeting site](#). The official schedule and mobile application information will be posted on 18 February 2019.

GDD Industry Summit Reminder

The fifth annual [Global Domains Division Industry Summit](#) will be held in Bangkok, Thailand from 6-9 May 2019. We remind you to save the date. Information on hotel rates, registration and visas will soon follow.

Best regards,

Cyrus Namazi
Vice President, Global Domains Division
Internet Corporation for Assigned Names and Numbers (ICANN)

To reference past registry operator communications please click [here](#).