



Dear MoSAPI User,

On 26 March 2020, ICANN org [communicated](#) that the email address tld-maintenance-notification@icann.org would be retired on 13 April 2020. Due to user concerns, ICANN org has extended this retirement date until six months after the release of “[TLS Client Authentication](#)” in MoSAPI, which is expected to occur by the end of July 2020.

Please note that upon the retirement of this email address, MoSAPI will be the only method available to provide notice of maintenance windows per the ICANN Base Registry Agreement, Specification 10, Section 7.3 (and similar sections within other registry agreements).

Note that when you schedule a maintenance window in MoSAPI, the SLA Monitoring System will suspend the 10% emergency threshold alerts for RDDS and EPP. Alerts are not suspended when the notification is made by sending an email to tld-maintenance-notification@icann.org.

You can find how to create a maintenance notification in MoSAPI in section **6. Maintenance window support** of the MoSAPI specification [here](#).

The upcoming version of the MoSAPI specification document can be found in the [Monitoring System API Specification](#) webpage. The new version of the MoSAPI specification is published before its release so users can prepare their systems in advance. The new authentication method (TLS client authentication) is specified in section **12. Alternative methods of authentication** of [the specification](#). Note that the current HTTP Basic Access Authentication will keep working.

The specific release date for “[TLS Client Authentication](#)” in MoSAPI system will be shared in advance once it is defined.

For questions, please contact ICANN's Global Support at: globalsupport@icann.org

Best regards,

Technical Services Team
Global Domains Division
Internet Corporation for Assigned Names and Numbers