Subject: ICANN Introduces Paperless Invoicing Effective 31 July 2018



Dear GDD Stakeholder,

As part of a set of <u>billing process improvements</u>, the ICANN organization is now implementing paperless invoicing. Beginning on 31 July 2018, the ICANN org will transmit invoices via email only, unless otherwise requested. Paper invoices will be mailed only upon request.

To continue receiving paper invoices by mail, please email globalsupport@icann.org by 20 July 2018 with a subject line of "Invoice Postal Delivery Requested." Please indicate if you only require paper copies.

Additional information regarding this process will be provided in the coming weeks. Please email globalsupport@icann.org with any questions.

Kindest regards,

ICANN Finance Department