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ICANN | CONTRACTED PARTIES BRIEFING

5 October 2017

Greetings,

The GDD Services & Engagement team has provided highlights of some of our recent, more notable, community-impacting activities and projects. We hope this information provides you with additional insight and transparency into our ongoing activities. We look forward to your feedback.

Key Notables

ICANN60: The [full schedule](#) of sessions will be available 9 October 2017. If you are coming to Abu Dhabi and would like to schedule an in-person meeting with your GDD engagement manager and other relevant members of the ICANN organization, please send your request to Global Support Center at globalsupport@icann.org, no later than Friday, 20 October 2017 and include the following:

- Your name and title
- Company(ies) you are affiliated with
- Names, email addresses and phone numbers of other attendees
- A brief description of the topic(s) you would like to address
- Requested ICANN organization attendees (if applicable)
- Your date and time preferences (27 October - 2 November between 9:00 – 17:30 local time)

Meetings are scheduled on a first-come, first-served basis. We will do our best to accommodate all requests and ensure that the relevant ICANN organization members join. If you are unable to join us at ICANN60, your engagement manager is always available to answer questions and assist with your inquiries.

2018 GDD Summit Survey: At the request of the gTLD Registries and Registrar Stakeholder Groups, the ICANN organization is conducting a brief survey of our contracted parties to determine the most suitable location and appropriate timing for the 2018 GDD Industry Summit. If you haven't already done so, please take a moment and complete the [GDD Summit Survey](#) so we can collect everyone's input for consideration. The deadline to respond is 11 October 2017.

European Union General Data Protection Regulation (GDPR): The European Union's GDPR will affect the ICANN organization in at least two areas: (1) Personal data that participants in the domain name ecosystem collect, display, and process, including registries and registrars pursuant to ICANN contracts; and (2) personal data that ICANN collects and processes for internal or external services. Read more on ICANN's [data protection/privacy webpage](#). The Business Constituency is planning a cross-community session at ICANN60 in Abu Dhabi to discuss GDPR implications for ICANN.

Registration Data Access Protocol (RDAP) Pilot: The ICANN organization recently announced a voluntary RDAP pilot program, which began on 5 September 2017 and will conclude on 31 July 2018. RDAP enables users to access current registration data and was created as a replacement for the WHOIS protocol. The goal of the pilot program is to develop a baseline profile (or profiles) to guide implementation, establish an implementation target date, and develop a plan for the implementation of an RDAP-based solution. To join the pilot program, please complete the form available on the [community wiki workspace for the RDAP Pilot](#).

ICANN Contracted Parties Survey Results: Earlier this year GDD partnered with the [MITA Group](#) to conduct a survey of ICANN contracted parties. The objective of the survey was to baseline perceptions of the ICANN organization on the following dimensions: integrity, dependability, competence, commitment and satisfaction. The ICANN organization published the survey results on 5 September 2017 on the [GDD Metrics page](#). We thank our survey respondents for their constructive feedback and comments, and have incorporated revised performance objectives and goals into our staff's roles and responsibilities in consideration of the feedback.

Domain Name System Abuse Study: Listen to a [recording](#) of two recent webinars on the Statistical Analysis of DNS Abuse in gTLDs (SADAG) Report. The study, commissioned at the request of the Competition, Consumer Trust and Consumer Choice Review Team, examined the impact of safeguards put in place as part of the New gTLD Program to mitigate abuse. The summary of public comments on the report will be available [here](#) on October 6, 2017. Separately, ICANN's Office of the CTO recently published its first [Domain Abuse Activity Project Report](#).

Registrant Services Education Series: ICANN has [published a blog](#) – the first of our educational series for registrants – 'Do you have a domain name? Here's what you need to know.' – on the importance of keeping your contact information up to date and the WHOIS Data Reminder Policy (WDRP). Concurrently we also published – '[5 Things Every Domain Name Registrant Should Know about the WDRP](#)', a complementary educational piece. We also updated the [FAQs on Domain Name Registrant Contact Information and the WDRP](#) and reorganized the [registrant landing pages](#), all in an effort to make information for registrants a bit easier to navigate and understand. ICANN intends to continue to add materials, so please check back and feel free to leverage these materials for your own use.

Pre-Audit Notification to Contractual Parties: Effective 31 July 2017, Contractual Compliance stopped sending the pre-audit notification to all contracted parties to avoid confusion and reduce emails. However, based on recent feedback, the pre-audit notification will resume for future audits and will only go out to the contracted parties in scope of the audit to allow for resource planning.

Policy Implementation Updates

Registry Registration Data Directory Services Consistent Labeling and Display Policy now in effect: **As of 1 August 2017, applicable registry operators are required to implement the data specifications defined by the Registry Registration Data Directory Services Consistent Labeling and Display Policy.** The full policy is available [here](#).

Privacy and Proxy Service Provider Accreditation Program Implementation: The Privacy and Proxy Service Provider Accreditation Program Implementation Review Team (IRT) was launched in October 2016, following the Board's approval of the [Final GNSO Policy Recommendations](#). The IRT is in the final stages of reviewing the draft Accreditation Agreement, Accreditation Policy and related accreditation program materials, with the goal of posting these materials for public comment within this calendar year. For more information about the IRT's work, visit the [wiki page](#), and the [implementation status page](#) on icann.org.

IGO/INGO Policy Implementation Announcement Coming Soon: Proposed Implementation of GNSO Consensus Policy Recommendations for the Protection of IGO&INGO Identifier in all gTLDs completed the public comment preceding and the final implementation plan is expected to be announced prior to ICANN60. For more information refer to [the IGO/INGO IRT wiki](#).

Thick WHOIS Transition Policy Implementation: The transition from Thin to Thick for .JOBS remains on schedule. Verisign's request to defer starting the data migration for .COM and .NET was granted by the ICANN organization on 29 June 2017, with a new deadline for the start date of 29 November 2017. The ICANN organization granted the request on the basis that this would not impact the policy effective dates of 1 May 2018 and 1 February 2019. On 17 August 2017, the ICANN organization received a request from the RrSG requesting a 120-day extension to the .COM and .NET for the policy effective dates. ICANN is currently considering this request. For more information please refer to the published policy available [here](#).

Translation and Transliteration of Contact Information Implementation In Progress: The Implementation Review Team is currently assessing a policy document drafted to implement GNSO Consensus Policy Recommendations for the [Translation and Transliteration of Contact Information](#) in registration directory services. For more information please refer to the [community wiki](#).

Registrars

Across Field Address Validation: A Request for Information has been published to gather information and available possible solutions. Once the responses have been received, ICANN intends to commission a third party to complete a study to analyze the potential solutions and generate a report along with a recommendation based on criteria from ICANN and the Registrar Working Group. For more information visit [AFAV wiki](#).

Registrar Data Escrow Agent Notifications to ICANN: With a focused effort on improving Registrar Data Escrow processes, the ICANN organization plans to update the Registration Reporting Interface (RRI) to add support for approved Data Escrow Agents to submit Registrar Data Escrow notifications to ICANN. This is a parallel effort with the current [Request for Proposal](#) for an ICANN designated Agent for Data Escrow Services. This improvement will facilitate tracking of any outstanding Data Escrow reporting, and registrars will have the option to monitor their Data Escrow obligations through the RRI system. The proposed specifications for the reporting process will be published for discussion soon and shared via the gtld-tech@icann.org mailing list. You can subscribe to the [mailing list](#) in order to participate and provide feedback. An informative session to engage with the community is planned for the [ICANN60](#) conference in Abu Dhabi.

Cast Your Vote for the Registrar Fee Schedule by 26 October 2017: Each year, ICANN requests accredited registrars' approval for the Registrars Fee Schedule outlined in the [FY18 Budget](#). We kindly seek a single vote prior to 26 October 2017. The proposed 2018 Fiscal Registrar Fee Schedule mimics the previous five years. Please refer to the 20 September 2017 email notification or contact your engagement manager for assistance.

Registries

Improvements to the Registries Pages on icann.org: Recently, updates were made to the Registry Operator pages on the icann.org website to make it easier for registry operators to navigate it. Key updates include improved navigation, better organization of registry resources and the addition of new pages that include current [Registry Communications](#).

Registry Service and Evaluation Process (RSEP) Improvement Project: Members from the GDD and representatives from the Registries Stakeholder Group (RySG) have been working to review RSEP. The objective is to find ways to improve timelines from initial RSEP request through the finalizing of ICANN approval, and to provide more clarity to registries in each stage of the process. Representatives from GDD and RySG will review the progress of the discussions at ICANN60.

Framework for Registry Operator to Respond to Security Threats: The Security Framework Drafting Team (SFDT), consisting of representatives from registries, registrars and the Governmental Advisory Committee Public Safety Working Group (PSWG), collaborated with the ICANN organization to publish the [Report of Public Comments](#) for the draft Security Framework document and plans to publish the final document prior to ICANN60. For more information please visit [the SFDT wiki](#).

Case Studies - Tell Us Your Story: Share your story through the development of a [case study like these](#). To raise awareness in new gTLDs and help promote your business, we invite you to partner with us to develop an educational resource sharing best practices, gTLD background and business objectives. We'll manage the writing and design while ensuring your full approval. Please reach out to your engagement manager to learn more. If you are not certain who your engagement manager is, please contact globalsupport@icann.org.

Activate your Naming Services Portal Account: Recently, ICANN launched the Naming Services portal to replace the GDD portal and application portal. If you are a registry primary contact and are having trouble logging in, please contact globalsupport@icann.org. Once the activation has been completed, please log in to the new Naming Services portal to review and confirm the contact information is correct or make any necessary updates. To help you get started with the new portal, several resources are available on the [Registry Resources](#) page of icann.org. If you need additional assistance, please contact your engagement manager.

URS Password Update: If you have not already done so, please update your Uniform Rapid Suspension (URS) password as well. If you have any questions, please email globalsupport@icann.org for assistance.

Annual Certifications Due to ICANN by 20 January 2018: Applicable registry operators are required to submit annual certifications and internal reviews within twenty (20) calendar days following the end of each calendar year or by 20 January each year in order to comply with Registry Operator Code of Conduct, Code of Conduct Notice of Exemption and Specification 13. For more information, please refer to [Submission of Annual Certifications and Internal Reviews FAQ](#).