

27 November 2013

Raymond A. Plzak,  
Chair, Structural Improvements Committee,  
ICANN

*Re: ASO Independent Review*

I am writing to you regarding the finalization of the ASO Independent Review, which was undertaken by ITEMS International and completed in 2012.

As you know, the ASO Address Council and the NRO Executive Council have responded to the 26 recommendations<sup>1</sup> of the ITEMS report. We are pleased to report<sup>2</sup> that 21 of those recommendations have been completed, while the remaining 5 are in progress and due for completion by the end of 2013. We believe that while there is more work to be done, this report is sufficient to close the review process finally.

Regarding the work to be done in response to the report, this was considered at the annual Face-to-Face meeting during ICANN 46, where the ASO AC identified a number of recommendations that require support from ICANN. These needs can be summarised as follows:

1. Logistical support, including staff support and meeting rooms, for ASO and NRO activities during ICANN meetings;
2. Allocation of time in the ICANN meeting agendas for ASO and NRO reports to the ICANN community;
3. Support for translation of selected ASO documents to ICANN official languages;
4. Support for higher visibility of ASO and NRO activities in ICANN's website and printed publications.

These needs are relatively modest and we do trust that we can rely on ICANN for this level of support. Of course, a range of ASO and NRO activities will continue to be held during ICANN, contributing representation from key members of the Internet address community. However travel support from ICANN as not requested, as the NRO will continue to support its own travel requirements, and those of the AC.

We do believe that the ITEMS Review has shown that the ASO is an effective component of the ICANN system, playing its important role to the expected levels of quality, accountability and reliability. We are committed to ongoing improvement of the ASO, and looking forward to the next review which we hope will also reflect well on its ongoing development.

Thanks to you for your support of this process and of the ASO.

Best regards,

Paul Wilson  
Chair, NRO Executive Council

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<sup>1</sup> <http://www.nro.net/documents/response-to-aso-review-report>

<sup>2</sup> see attached status report