neustar™

Registry Operator Monthly Report

.BIZ

June 2012

Neustar, Inc.
21575 Ridgetop Circle
Sterling, VA 20166

As required by the ICANN/Neustar Registry Agreements, this report provides an overview of Neustar Registry activity through the end of the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary. Information is provided in the order as listed in Appendix 4 of the Registry Agreement.

Table of Contents:

1. Accredited Registrar Status

Table 1 shows the number of ICANN accredited registrars, grouped into the following three status categories:

Operational Registrars: Those who have authorized access into the system for processing domain name registrations.

Registrars in Ramp-up: Those who have received a password to access the Registry operational test and evaluation (OT&E) environment.

Registrars in the Pre-Ramp-up Period: Those who have been sent information regarding the Registry TLD, but have not yet entered the Ramp-up Period.

Table 1: Accredited Registrar Status

Status	Number of Registrars
Operational Registrars	353
Registrars in Ramp Up	9
Registrars in Pre-Ramp Up	4

2. SLA Performance

Table 2: SLA Performance

SLR	Requirement	Actual
Service Availability – SRS	99.900%	100.000%
Service Availability – Nameservers	99.999%	100.000%
Service Availability- Whois	99.950%	100.000%
Planned Outage Duration - SRS	8 hours	0 min
Planned Outage Duration - Nameservers	None	0 min
Planned Outage Duration - Whois	8 hours	0 min
Extended Planned Outage Duration – SRS	18 hours	0 min
Extended Planned Outage Duration - Nameservers	None	0 min
Extended Planned Outage Duration - Whois	18 hours	0 min
Processing Time - Add, Modify, Delete of all objects	3000 ms for 95%	99.999% < 3000ms
Processing Time – Query Domain	1500 ms for 95%	99.997% < 1500ms
Processing Time – Whois Query	1500 ms for 95%	100.000% < 1500ms
Processing Time - Nameserver Resolution	1500 ms for 95%	100.000% < 1500ms
Update Frequency – Nameserver	15 minutes for 95%	100.000% < 15 min
Update Frequency - Whois	15 minutes for 95%	100.000% < 15 min

3. Top Level Domain Zone File Access Activity

New Passwords: 3

Total Passwords: 817

4. Major Software Releases

None

5. Whois Service Activity

Table 3 shows the number of Whois queries over the last 12 months.

Table 3: Whois Service Activity

Month-Year	Free Whois Queries
July 2011	55,201,248
August 2011	59,763,908
September 2011	52,873,553
October 2011	63,959,965
November 2011	56,681,390
December 2011	58,832,937
January 2012	65,519,268
February 2012	66,585,031
March 2012	82,375,312
April 2012	74,267,200
May 2012	62,764,236
June 2012	68,422,935

6. Total Number of Transactions by Subcategory

Table 4 shows the monthly growth trend for each transaction in subcategories of the Write Domain, Write Server, and Write Contact categories described in Subsection 9 as follows:

10.1. Add Domain

10.2. Delete Domain

10.3. Modify Domain

10.4. Check Domain

10.5. Renew Domain

10.6. Transfer Domain

10.7. Restore Domain

Table 4: Total Number of Transactions by Subcategory

Transaction Subcategory		Jan '12	Feb '12	Mar '12	Apr '12	May '12	June '12
Contact	**Check**	132,743	3,939,124	127,019	108,078	80,454	67,819
	Create	284,975	300,794	312,371	292,771	181,288	163,730
	Delete	2,821	2,844	4,860	4,872	1,852	5,506
	Info	3,373,940	2,760,785	3,695,930	4,164,082	1,794,361	1,781,950
	Transfer	285	355	718	396	413	388
	Update	711,712	431,084	421,847	418,085	250,490	283,181
Domain	**Check**	110,981,008	115,757,153	130,858,112	112,123,291	7,713,143	67,358,317
	Create	90,918,676	20,875,347	105,690,925	410,040,387	132,340,092	140,998,518
	Delete	228,072	376,793	436,172	421,946	429,041	403,955
	Info	48,636,020	18,741,548	5,804,156	5,084,116	16,039,918	11,305,414
	Renew	101,263	91,164	92,148	68,109	30,872	31,135
	Transfer	519,117	403,555	660,400	711,952	172,489	139,037
	Update	990,607	1,008,981	1,295,758	1,131,653	795,835	738,850
Server	**Check**	342,117	401,580	486,133	472,866	302,092	192,141
	Create	30,140	30,378	53,301	31,462	18,660	24,517
	Delete	10,781	11,297	16,451	13,905	5,896	9,881
	Info	55,760	56,558	56,242	55,064	38,318	39,483
	Update	3,546	2,621	3,689	3,863	2,495	2,247

7. Daily Transaction Range

Table 5 shows the range of transaction volume for each month along with the average daily transaction volume over the last 12 months.

Table 5: Daily Transaction Range

Month-Year	High	Low	Average
July-11	18,060,830	3,973,507	13,696,774
Aug-11	15,535,684	9,245,375	11,976,740
Sep-11	16,733,523	5,402,531	10,318,357
Oct-11	16,114,700	3,335,445	10,508,335
Nov-11	10,965,504	3,335,472	5,595,758
Dec-11	14,001,482	3,274,983	6,915,476
Jan-12	41,109,077	3,691,122	8,300,761
Feb-12	8,203,066	3,206,272	5,696,275
Mar-12	12,774,492	2,174,198	8,065,368
Apr-12	54,815,656	4,674,773	17,838,231
May-12	12,598,417	2,443,051	7,406,971
Jun-12	11,836,415	2,625,607	7,451,536

Figure 1: Daily Transaction Range