



Article #: 030023	Date: 15 November 2011
Article Name: Evaluation question #23: Registry Services	AGB Reference: Specifications 6 and 10 of the Registry Agreement
Version #: v01	Category: Supplemental Notes

[Supplemental Notes](#)

[Question Text](#)

[Best Practice Suggestions](#)

1. SUPPLEMENTAL NOTES:

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1.1 In providing a description for the Whois service, the applicant should state the Whois sub-services it proposes (e.g., port-43 Whois, web-based Whois, searchable Whois).

2. QUESTION TEXT:

Provide name and full description of all the Registry Services to be provided. Descriptions should include both technical and business components of each proposed service, and address any potential security or stability concerns.

The following registry services are customary services offered by a registry operator:

- A. Receipt of data from registrars concerning registration of domain names and name servers.
- B. Dissemination of TLD zone files.
- C. Dissemination of contact or other information concerning domain name registrations (Whois service).
- D. Internationalized Domain Names, where offered.
- E. DNS Security Extensions (DNSSEC).

The applicant must describe whether any of these registry services are intended to be offered in a manner unique to the TLD.

Additional proposed registry services that are unique to the registry must also be described.

3. BEST PRACTICE SUGGESTIONS

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3.1 Applicants should read each evaluation question in its entirety, including the notes, criteria, and scoring text. The answer should address all criteria specified, and include detailed rationale demonstrating a thorough understanding of the criteria (i.e., show your work).



3.2 If acronyms are used, applicants should spell out the first instance, even if the acronyms represent a common term/product/service.

3.3 Applicants proposing to outsource a function or functions of their registry operations must address all criteria specified in each relevant question, and include detailed rationale demonstrating a thorough understanding of the criteria (i.e., show your work).

3.4 Simply providing a Curriculum Vitae (CVs/resume) will not be considered as demonstrating technical/operational capabilities nor does it necessarily establish “proof” that resources are on hand. The applicant should provide a detailed explanation of the resourcing plan and should including areas such as the resources required to manage/run a function, the skillset required, the hiring schedule, and so on. CVs may be used to augment this proposed resourcing plan.

3.5 If a policy/procedure is referenced in an answer, applicants should provide a summary of such policy/procedure. Applicants should not attach copies of the referenced policy/procedure, unless specifically requested.

2.6 If the applicant proposes custom developed software, the applicant should clarify the scope and the extent of the customization including the software development process. This clarification is meant to help evaluation panels understand the integrity of the customized software.

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