



Dear Registry Operator/Registrar,

On 30 January, we [informed](#) you of a platform upgrade coming to the Naming Service portal (NSp) which will change the NSp reply email address to @nsp.icann.org. We expected this change to happen on 14 February 2024, but it will now occur on 20 February 2024.

As a reminder, there will be no change to the email addresses you use when you send a communication to @icann.org, such as globalsupport@icann.org.

The request is the same: Please add @nsp.icann.org to your safe sender lists and spam filters to allow you to continue to successfully receive emails from ICANN. If you have any questions, please contact ICANN Global Support.

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Best Regards,
ICANN