

30 September 2020

RE: RySG DAAR Working Group Final Report

Donna Austin
Chair, RySG

Dear Donna and Members of the RySG DAAR Working Group,

Thank you very much for your efforts and input related to the DNS Abuse Activity Reporting (DAAR) system.

In our many sessions with RySG DAAR Working Group, where we openly exchanged ideas on how the DAAR system could be improved, the ICANN Office of the CTO (OCTO) Security, Stability, and Resiliency (SSR) team has explored many of the ideas proposed along with implications of each idea and your feedback on whether or not they would enhance the system in line with our understanding of community needs regarding DNS abuse. Our work with you throughout the year, including the report you have sent us, certainly helps us to develop a better understanding of contracted parties' concerns regarding the DAAR system in particular and DNS Abuse in general, and, to explore new ideas. It was a pleasure working with you.

The majority of recommendations in the letter emphasize improving communication around the data that are exported from the DAAR system, as that communication is seen by the Working Group as potentially unclear, both in terms of the DAAR's current methodology documentation as well as in the DAAR monthly reports. While most of the recommendations focus on specific changes in the report, some (such as recommendation 3 which asks for measuring of the "persistence" of reported abusive activity) may require longer-term investigation and analysis.

The OCTO team deeply appreciates your input and we look forward to discussion and additional feedback on your recommendations and improvements to the DAAR system in general, from the RySG and from other parts of the community. We will soon announce the changes we make based your feedback to the report. Once again, we thank you for your very helpful input and we look forward to continued collaboration with you.

Sincerely,



David Conrad
Chief Technology Officer, ICANN